

OUTREACH  
Hope for homeless youth

# ANNUAL REPORT



# 2018

# A LETTER FROM OUR BOARD CHAIR



## ON THE COVER

Outreach Graduating Class of 2018 group photo, featuring high school and Job Corps grads as well as Outreach staff and volunteers.

Dear friends,

2018 brought many things in the life and growth of Outreach, but perhaps the most noticeable was this—change.

As all organizations eventually experience in their life cycle, this year was one of transition. In the summer, we walked with Founder Eric Howard as he stepped out of his role to explore new possibilities for Outreach to engage with the pressing needs of employment and housing for homeless youth in our city. We welcomed an interim CEO, Tim Dooley, who ably guided us through the end of the year (and who we are thrilled to have now as our part-time CFO). And finally, we thanked David Leazenby for his dedicated service as Board Chair, as he returned to regular board membership and I assumed the responsibilities of Chair.

While transitions bring both challenges and opportunities, we ultimately welcome them as they emerge from the growth of our organization. While we celebrate each of the 506 youth that we had the privilege of serving this past year, we know that there are at least 1500 more in our city that can benefit from the love and care of organizations like Outreach. Each change we experience is a step on the path to reaching those young people and ultimately eradicating youth homelessness in Indianapolis.

This brings me to my final thought I'd like to share with you. Even in the midst of transition, one thing never changes—our unwavering commitment to serving the youth that walk through our doors, and those we meet in the high schools and on the streets of Indianapolis. This year, our young people experienced our care and investment like never before. In 2018, Outreach case managers spent over 16,000 hours pouring into the youth, surrounding them with the love of Christ and hope for a brighter future.

In the pages that follow, you'll be able to see this investment in action. Through stories and statistics, you'll get a picture of the transformation that your time, prayer, and financial support brings to each and every young person with whom Outreach has the privilege to know and love. Your commitment is what allows Outreach to be a safe, loving, consistent beacon in times of struggle. Thank you for walking with us through this year. Thank you for trusting God as He leads Outreach into a new season. We consider it a privilege to partner with you in supporting the youth of our city.

Ana Alfonso Pallikan  
Board Chair

## 2018 BOARD OF DIRECTORS

Ana Alfonso Pallikan, Chair  
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Robert Brack, Secretary & Treasurer

Paul Ashley  
Jim Freeman  
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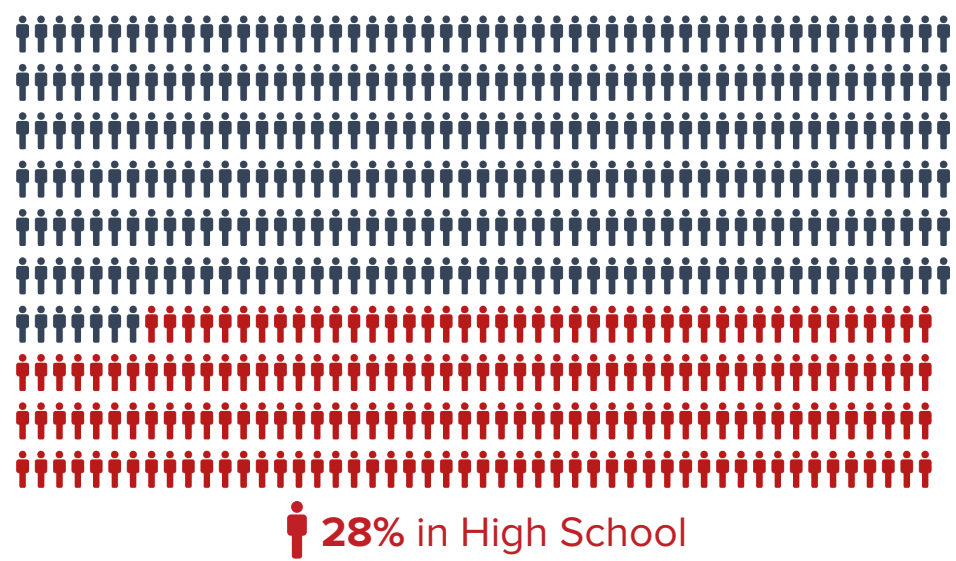
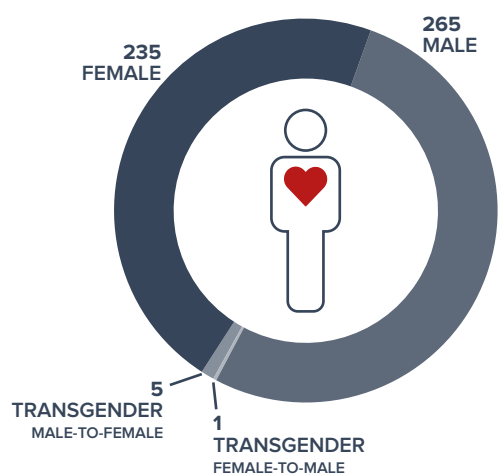
**TAMIA McCOY** found herself couch surfing after a relational conflict with her mother led to multiple unsubstantiated DCS cases. Tamia's school social worker introduced her to Outreach which helped her set realistic goals, open her own bank account, and find employment. Graduating school an entire year early, Tamia is now attending IUPUI as a full time student pursuing her degree in mechanical engineering.



***“My favorite part about Outreach was that with whatever I needed, they were there with suggestions and help.”***

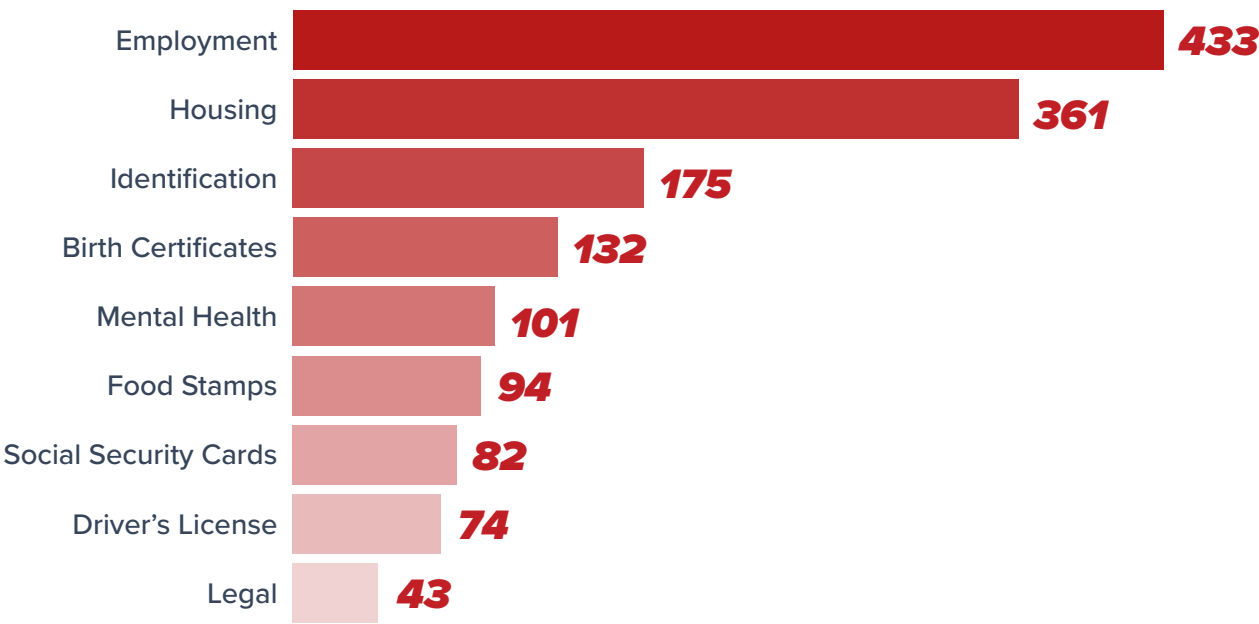
# 2018 YOUTH SUMMARY

## 506 Young People Served




## 16,415 Hours of Interaction

### CASE MANAGEMENT REFERRALS







**GARRETT GOLLER** has been coming to Outreach since 2015. Due to the complexity of the housing process and poor experiences in shelters, Garrett has felt most comfortable sleeping across the street from our Program Center, regardless of the weather. With the help of his case managers, deepening faith in Christ, and his personal tenacity, Garrett is on track to completing high school and earning employment while serving on his apartment building's residential council.

***“If it weren’t for the case managers I met inside Outreach, I might still be sleeping outside Outreach.”***

# VOLUNTEERING IN 2018

*“There are many different ways of being there for youth – sometimes it’s giving them space, sometimes it’s a pat on the back, sometimes it’s just helping them find a pair of jeans that fit.”*

*– Lynn, volunteer*

Volunteers are at the heart of Outreach. In 2018, over 50 individuals volunteered 2,210 hours in support of our youth: cooking breakfast, working in the office, helping with laundry, and much more.

2018 was our first full year in the new Program Center, and while there were many new improvements (check out that clothing boutique and the big, commercial kitchen!) much stayed the same about the volunteer experience. It’s still all about building relationships and walking alongside our youth as they make the journey to stability.

Joni, who often volunteers with her husband, was a bit nervous early on about how she would connect with youth who are homeless. “I don’t have a counseling degree,” she stated. “How would I know what to say?” Fortunately, Joni found that you don’t have to have special training or a God-given gift to be able to make a real difference in the lives of youth at Outreach. “I go in with a learning heart, and I ask for advice. The staff at Outreach are so inviting and helpful. They make it an easy on-ramp to get involved.”

Another volunteer, Lynn, hopes that her involvement with our youth will help them see that there is a way



through their current circumstances. She knows firsthand what many of our youth are experiencing. Both of her parents were drug addicts and, as she says, “The only reason I didn’t end up homeless is because my grandparents put a roof over my head.”

Now retired, Lynn and her husband make a two-hour round trip once a week to volunteer at Outreach. She is especially struck by the commitment of the Outreach staff. “It’s just a blessing to watch the staff interact with the youth and to see how they respond. You can see that it’s not just a job to them; they’ve built a community.” Lynn knows it takes time to build trust, and she recognizes the need to respect each youth’s space, which may be different from one week to the next. “When one of the young women allows me to hold her baby,” Lynn shares, “that’s a big thing. That takes a lot of trust.”



**Contact our Volunteer Manager, Megan Rhea for volunteer opportunities!**

[mrhea@outreachindiana.org](mailto:mrhea@outreachindiana.org)



# Here are a few ways volunteers impacted Outreach in 2018:



In our commercial-grade kitchen, volunteers helped make and serve nearly **6,000** meals for youth

During programming hours, volunteers helped facilitate basic needs activities for youth



Volunteers lent their skills and talents to enrich youth's experience in the Program Center



While organizing and restocking food pantry inventory, volunteers handed out nearly **1,100** bags of food to youth



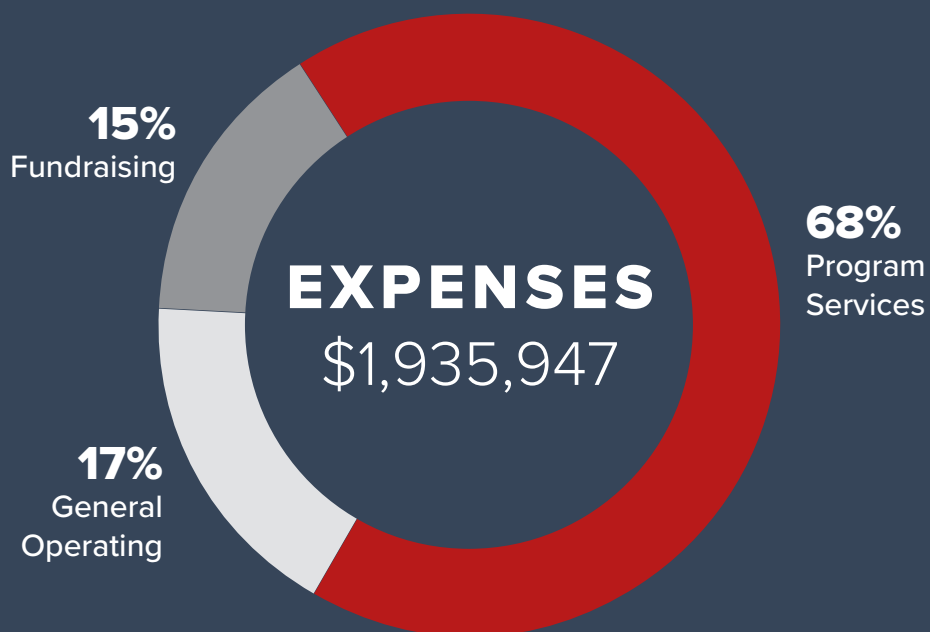
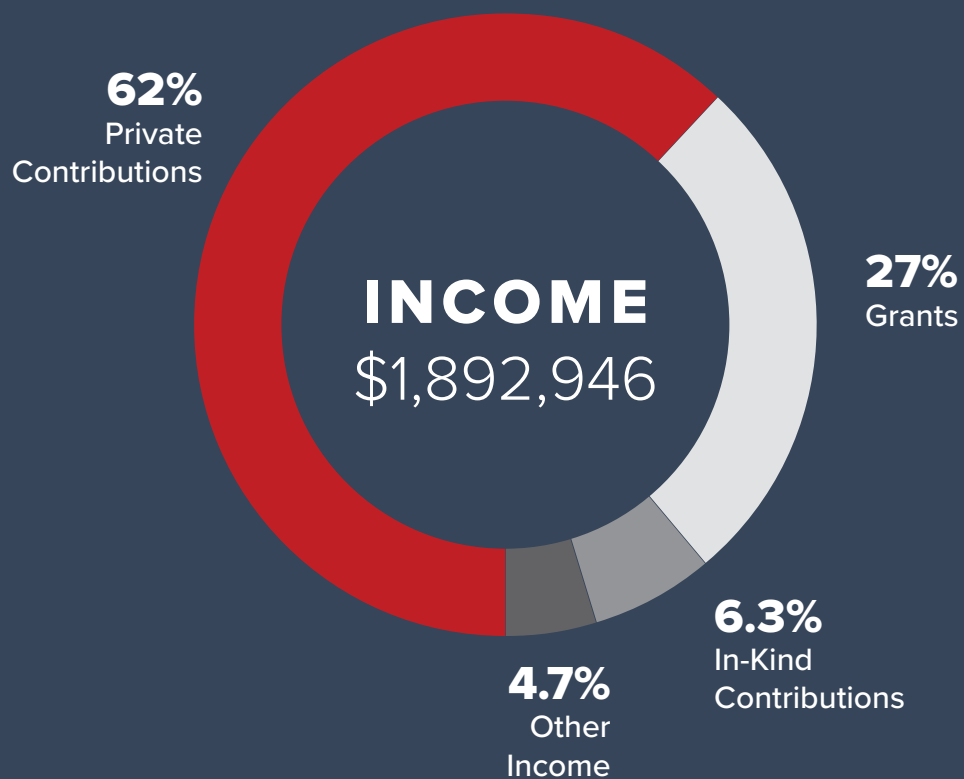
Volunteers organized and helped youth find outfits, assisting with nearly **1,700** visits to the clothing pantry



Over **30** volunteer groups dedicated over **120** hours to programming and engaging with youth throughout the year.



# 2018 FINANCIALS





# WAYS TO CONTRIBUTE



## **DONATE TO OUR ANNUAL FUND**

Each donation, whether by mail or online, is an investment in the care and hope we provide, ultimately setting young people up for success and preventing adult homelessness.



## **BECOME A MONTHLY DONOR**

There's no better way to show your commitment to our youth than by donating monthly. Your ongoing contributions will fund programs that provide healing and support to some of the most vulnerable among us.



## **VOLUNTEER**

Either as an individual or a group, we invite you to show up for our youth by offering your time and resources to help with programming and operations, but most importantly, we invite you to engage with youth - to see them, hear them, and know them.



## **ADVOCATE**

Follow us on social media, sign up for our newsletter, come in for a tour, schedule a meeting with a staff member and take what you've learned to your next conversation!

***Thank you to the more than  
859 donors  
who continue to provide  
hope for homeless youth!***

For more information about how you can best contribute to the mission of Outreach, please contact our Chief Development Officer, Cameron Mayhill.

[cmayhill@outreachindiana.org](mailto:cmayhill@outreachindiana.org)



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